# ASSAULT / DOMESTIC / SEXUAL Pre-Arrival Instructions

Remain in a safe place away from the assailant

Obtain description of the assailant

Have patient lie down and keep calm

Do not touch weapons

Advise patient not to change clothing, bathe or shower

Keep patient warm

Gather patient's medications if possible

Do not allow the patient any food or drink

If the patient's condition changes call me back

**Short Report Prompts** 

Has Law Enforcement been notified? Relay details of incident and description of assailant(s)

Sexual Assault- non-injured follows county SART Protocols

Domestic Violence- non-injured follows local police protocols'



Age Sex Specific location Chief complaint

Pertinent related symptoms Medical/Surgical history, if

Other agencies responding Any dangers to responding

# **BLEEDING / LACERATION**

"Where is the bleeding from?" "How much blood can you see?"

If the patient is female with vaginal bleeding:

"Could she be pregnant?"

IF YES: go to PREGNANCY/CHILDBIRTH

"Does she have pain in the abdomen?"

IF YES: go to

**ABDOMINAL PAIN** 

"How long have they been bleeding?"

"Is blood squirting out?" (Arterial bleeding)

"Is the patient a hemophiliac?" (A bleeder)

"Has the patient recently traveled outside of the state/country?"

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IF YES: "Where?" (Check ALERTS)

### SIMULTANEOUS ALS/BLS

Decreased level of consciousness

Any arterial bleeding

Bleeding with history of Hemophilia

Rectal bleeding with significant blood loss

Vomiting blood or coffee-ground like material

Bleeding from mouth with difficulty breathing

Bleeding from the neck, groin or armpit with significant blood

Vaginal bleeding, over 20 months pregnant, associated with

lower abdominal pain or fainting

### **BLS.DISPATCH**

Minor bleeding from any other area that can be controlled by direct pressure

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# VEHICULAR COLLISIONS Pre-Arrival Instructions

Do not approach vehicle if there are any indications of fire, downed wires or other hazards

If able to enter crash scene, DO NOT move patient(s) unless there are hazards

If the patient's condition changes, call me back

# Prompts Short Report

Has Law Enforcement been notified?

Is Fire Department/ HAZMAT needed?

If the caller can provide information about the patient(s) go to appropriate Guidecard.



Age
Sex
Specific location
Chief complaint
Pertinent related symptoms
Medical/Surgical history, if
any
Other agencies responding
Any dangers to responding

# **ABDOMINAL PAIN**

"Is the pain due to an injury to the patient?"

"How does the patient feel sitting up?"

"Is the pain above or below the belly button"?"

If the patient is female between 12-50 years old:

"Could she be pregnant?"

"Has there been vaginal bleeding?"

"How much?"

"Has she felt dizzy?"

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As the patient vomited?"

IF YES: "What does it look like?"

"Are the patient's bowel movements back and tarry?"

Is the patient wearing a Medical Alert tag?"

IF YES: "What does it say?"

"Does the patient have Addison's Disease, recent trauma or other medical condition?"

"Has the patient recently traveled outside of the state or country? IF YES: "Where?" (Check ALERTS)

## SIMULTANEOUS ALS/BLS

#### **BLS.DISPATCH**

Vomiting blood (red/dark red) or coffee ground-like material Pain with existing history of Addison's disease Black, tarry stool

Female, lower abdominal pain, 12-50 years old, (if associated with dizziness or fainting or heavy vaginal bleeding)

Abdominal pain with fainting or near fainting, patient over 50 years old

Fainting or near fainting when sitting (hypotension)

Pain with vomiting Flank pain (kidney pain) Abdominal pain (non traumatic) Pain, unspecified

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# **OD / POISONING / INGESTIONS** Pre-Arrival Instructions

"Does the patient have a Nalaxone (Narcan) injector?"
IF YES: "Have you used it as the physician directed?"
If they have not used it: "Use it following the directions on the kit."

Keep patient in area/house if safe

Get container of substance taken if at scene

Nothing by mouth, INCLUDING Ipecac, unless advised by Poison Control

Gather patient's medications, if any

If the patient's condition changes, call me back

## Prompts Short Report

IF UNCONSCIOUS, breathing normally go to: <a href="https://www.nconscients.com/unconscients-selected-normally-airway">unconscients/airway</a>
CONTROL

IF UNCONSCIOUS NOT BREATHING go to: CPR for appropriate age group

Has Law Enforcement been notified?

Poison Control Center (1-800-222-1222) or use one button transfer

Age
Sex
Specific location
Chief complaint
Pertinent related symptoms
Medical/ surgical history
Other Agencies responding
Any dangers to responders

# **PSYCHIATRIC/BEHAVIORAL PROBLEMS**

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K "Is the Patient:
E "Acting violent,
Y "Removing the

"Acting violent, aggressive, shouting or yelling?"

"Removing their clothing or naked?"

"Sweating profusely?"

"Breathing rapidly or drooling?" (Excited Delirium)

If the caller knows the patient

"Is the patient acting in their usual manner?" IF NO: "What is different or unusual?"

"Is the patient known to use alcohol or drugs?"

"Is the patient diabetic?"

**DIABETIC PROBLEMS** 

"Has the patient harmed themselves?"

IF YES: Consider traumatic injury card

IF NO: "Does the patient have a history of harming other people or themselves?"

"Has the patient ever attempted suicide"?

"Does the patient have a history of depression"?

"Has the patient recently traveled outside of the state or country"? IF YES: "Where"? (Check ALERTS)

#### SIMULTANEOUS ALS/BLS

# Decreased level of consciousness

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Patient presenting with

Extreme violent or aggressive behavior

Sweating profusely

Removing clothes or naked

Rapid breathing, drooling

**Incoherent shouting or yelling** 

Lacerated wrist(s) with controlled bleeding
Unusual behavior with known psychiatric history
Known alcohol intoxication with other drugs, can be
aroused

**BLS.DISPATCH** 

Threats against self or others
Police request for stand-by

Patient out of psychiatric medication

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# SEIZURES / CONVULSIONS Pre-Arrival Instructions

Clear the area around the patient

Do not restrain patient

Do not place anything in patient's mouth

If the patient is a child, remove clothing to cool patient if hot and feverish

After seizure has stopped, check to see if patient is breathing

**IF NO:** Determine appropriate age group and go to

### CARDIAC ARREST/DOA

IF YES: Have patient lie on their side and monitor breathing

Gather patient's medications, if any

If the patient's condition changes call me back

Prompts Short Report

Any seizure with an unknown medical history is assumed to be a first time seizure

If unconscious after seizure GO TO; <u>UNCONCIOUS/BREATHING NORMALLY AIRWAY</u> CONTROL

Age
Sex
Specific location
Chief complaint
Pertinent related symptoms
Medical/ surgical history
Other Agencies responding
Any dangers to responders

# **SICK PERSON**

"Does the patient feel pain anywhere?

IF YES: "Where?" (Consider appropriate card)

Does the patient feel lightheaded or dizzy?"

"Does the patient have Addison's Disease or any other medical or surgical history?"

What is the patient complaining of?"

"How does the patient look?"

"Is there insulin in the refrigerator?"

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"Have you checked for a Medical Alert Tag?"
If there is an alert tag: "What does it say?"

"Has the patient recently traveled outside of the state of country?" IF YES: "Where?" (Check ALERTS)

Flu Symptoms

"Is the patient complaining of:

"Fever, headache. Tiredness, (can be aroused), cough, sore throat, runny or stuffy nose, body aches or diarrhea and vomiting (more common among children than adults)?"

#### SIMULTANEOUS ALS/BLS

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Decreased level of consciousness

Prior history of Addison's disease or adrenal insufficiency with dehydration, sever vomiting and diarrhea or low blood pressure

Multiple fainting episodes

## BLS.DISPATCH

Generalized weakness

Medical alert from alarm company

Flu symptoms (Without critical signs/symptoms or other medical concerns)

High blood pressure without critical symptoms

High temperature

Patient assist

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	STROKE / CVA	Pre-Arrival Instructions
Don't  If unco GO TO  Nothin	patient calm  allow patient to move about  onscious or having difficulty breathing	Pre-Arrival Instructions  Short Report
If unco	nonscious GO TO: UNCONSCIOUS/BREATHINH NORMALLY Anscious, NOT breathing normally, GO TO: CPR for appropriate of the control of	Sex Specific location Chief complaint
D I S P A T C H	SIMULTANEOUS ALS/BLS  Unconscious/ not breathing normally  Decreased level of consciousness  Multiple Casualty Incident Criteria	Unknown, (third party caller) without indication of unconsciousness  Patient talking, moving, sitting or standing

### If she starts to deliver (water broken, bloody discharge, baby's head appears

The baby's head should appear first, **CRADLE** it and the rest of the baby as it is delivered.

#### DO NOT PUSH OR PULL

There will be water and blood with the delivery. THIS IS NORMAL

When the baby is delivered CLEAN out its MOUTH and NOSE with a CLEAN, DRY CLOTH

**DO NOT** attempt to **CUT** or **PULL** the cord

Wrap the baby in a dry blanket, towel or whatever is handy, and place it between the mother's legs on the floor. Massage the mother's lower abdomen very gently.

If the baby **DOES NOT** start breathing on its own, rub its back or gently slap the soles of its feet.

If the baby DOESN'T begin breathing IMMEDIATELEY, come back to the phone

**COMPLICATIONS** with delivery

**Baby delivered and BREATHING** 

Baby delivered and NOT BREATHING

**CHOKING INFANT INSTRUCTIONS** 

When the placenta (tissue on the other end of the cord) is delivered

WRAP IT. This delivery may take as long as twenty (20) minutes. Keep the placenta **LEVEL** or **SLIGHTLY ABOVE** the baby.

If there are complications (leg, arm, buttocks or umbilical cord presenting

WRAP IT. REASSURE the mother. Tell her you have dispatched aid.

Ask her to remain on her BACK with her KNEES BENT

Ask her to **RELAX** and **BREATHE** through her **MOUTH** 

Tell her **NOT TO PUSH** 

CHILDBIRTH INSTRUCTIONS Page 2 of 2 (01/04)

# **UNCONSCIOUS/FAINTING**

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"What was the patient doing before they became unconscious?"

"Is this the first time today the patient has been unconscious?"

"Has the patient taken any alcohol, medications or recreational drugs?"

IF YES:

**OD/POISONING/INGESTIONS** 

"Has the patient recently traveled outside of the state or country?" IF YES: "Where?" (Check ALERTS)

**Fainting** 

"How does the patient act when they sit up?"

Is the patient able to respond to you and follow simple commands?"

"Does the patient have any medical or surgical history?"

"Does the patient have a Medical Alert Tag?"

IF YES: "What does it say?"

### **SIMULTANEOUS ALS/BLS**

### **BLS.DISPATCH**

Unconscious not breathing normally

Multiple fainting (sync opal) episodes (same day)

Confirmed unconscious/unresponsive

Combined drugs and alcohol overdose

Fainting associated with: Headaches, chest

pain/discomfort/palpitations, diabetic, GI/vaginal bleeding, abdominal pain, sitting or standing or continued decreased

level of consciousness

Single fainting if over 50 years or age

Alcohol intoxication, cannot be aroused

Unconscious, but now conscious without critical symptoms Unconfirmed, slumped over wheel

Conscious with minor injuries

Known alcohol intoxication without other drugs, can be aroused

Near syncope (fainting) without critical criteria

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